

Cornerstone Arts Centre, Didcot
Membership Scheme Terms and Conditions (last reviewed May 2025)

1. Membership subscription is valid for one member for one calendar year from the date of when membership commences.
2. Membership subscription can be purchased at the Box Office and will commence once full payment has been received and a valid membership card has been issued
3. Membership subscription and all ticket purchases are non-transferable and non-refundable.
4. Members' tickets are to be paid for in full at the time of booking
5. Member discounts are subject to agreement with the visiting theatre companies and can't be guaranteed.
6. To be eligible for Member discounts, the customer's Spektrix account must include a valid email address and have contact preferences set to allow email communications from Cornerstone Arts Centre and Beacon. This is necessary to ensure Members receive information about priority booking, offers, and promotions.
7. Any change in contact preferences for the Member will invalidate the active Membership.
8. Members Advanced Booking periods are subject to agreement with the visiting theatre companies and can't be guaranteed and may vary in length as fits the business needs.
9. During the Advanced Booking period (where applicable) members may only purchase their two member tickets. Further tickets must be purchased during the general sale period at full price.
10. Discounted members' tickets (where available) are restricted to no more than 100 for each performance, thereafter, full price and concessionary tickets are available to members after any advanced booking period expires.
11. 10% discount is also applied to purchases in Nourish, the Cornerstone Café Bar.
12. Nourish reserves the right to withhold the discount for special events, which will be communicated to members well in advance.
13. Membership discounts are not applied to courses, workshops, gallery items or crafts/gifts
14. Known re-selling or passing on members' tickets to others is strictly prohibited and will result in the immediate cancellation of membership and cancellation of the tickets that have been resold or passed on.
15. Membership benefits may not be used in connection with any other discounted tickets or special offers, unless this is specifically stated in the terms and conditions of the special offer.
16. Each member will be issued with a membership card. Failure to produce your membership card may result in the member benefits not being honoured. Cornerstone reserves the right to verify the identity of any member if required.
17. The member named on the card must be present at the time of purchase.
18. Full payment of the annual membership subscription assumes agreement of reading, understanding and accepting all the membership terms and conditions.
19. Member tickets may only be purchased by a valid member for a valid member and a guest they will attend with i.e. a member cannot buy discounted member tickets for two friends and not attend themselves.

20. Member discount applies to the member's ticket plus one guest ticket, and can only be applied to full-price tickets.
21. All notifications regarding mid-season changes to the Cornerstone programme will be sent to Members via email.
22. The price of membership, members' tickets and the membership terms and conditions are subject to change at the discretion of Cornerstone without prior notice.
23. Cornerstone reserves the right to suspend, amend or cancel the Membership scheme at any time.
24. In joining the scheme all members agree to their personal details being held by South Oxfordshire District Council. Members also agree to have email as the main source of correspondence with them to communicate information about the membership programme and events at Cornerstone. All personal data will be collected, used and stored in accordance with the South Oxfordshire District Council data protections policy which is located on the Council website at www.southoxon.gov.uk